



Neighbourhood  
*Collective*  
AUSTRALIA



*The*  
**OLD CHURCH**  
ON THE HILL

## TELL US WHAT YOU THINK

If you have something to tell us about our work, we're listening. If you have feedback, a complaint or a suggestion, please share it with us. Your feedback could make us aware of problems that we don't know about. We value all feedback as we want to make our work the best that they can be.

Neighbourhood Collective Australia is the auspicing body for all the Old Church on the Hill and all its activities and programs. We welcome feedback on all activities and programs run under the names "Neighborhood Collective Australia (NCA)" and "the Old Church on the Hill (OCH)".

You are welcome to use the feedback form below or contact our CEO, Rose Vincent on 0458290402 or [rose@collective.org.au](mailto:rose@collective.org.au). If you provide your contact details, we'll be in touch to let you know how your feedback has made a difference. However, you are also able to give feedback without providing your contact details.

### **You can use an interpreter**

You can use an interpreter to give feedback. Call the Translating and Interpreting Service (TIS National) on 131 450, say your language, and ask them to call 0458290402.



If you would like to meet with us to give your feedback, Rose and she'll make a time to see you.

**PLEASE TURN OVER TO COMPLETE YOUR FEEDBACK**



# FEEDBACK AND COMPLAINTS FORM

## ABOUT YOU

*You don't need to fill in this section if you don't want to. You can give anonymous feedback.*

Your name:	
Your phone number:	
Your email address:	
Date:	
Do you need an interpreter? If so, what language?	
If you are filling in this form on behalf of someone else, please give their name:	

## ABOUT YOUR FEEDBACK, COMPLAINT OR SUGGESTION

Please give details about your feedback, complaint or suggestion	
If you are making a complaint, what do you think needs to be done to resolve your complaint?	

Thank-you for giving feedback. If you have provided contact details, we will be in touch within 5 working days. If you have made a complaint, we will work to resolve your complaint as soon as possible, and in no more than 15 working days.

**THANK-YOU!**